

## Harris Farms Nurture Right 360 Incubator Frequently Asked Questions

### Incubator Type

1. Is this a still air or a forced air incubator?
  - a. The Nurture Right 360 is a forced air incubator with a fan.
2. Can this incubator be used for reptile eggs?
  - a. No, this incubator does not have the appropriate temperature settings for reptile eggs.

### Egg Turner

1. What type of egg turner does this unit have: horizontal rolling or vertical rocking?
  - a. Horizontal rolling
2. How often does the automatic egg turner operate?
  - a. When the egg turner is on, it will operate every 60 minutes for five seconds
3. How do I check if the egg turner is working?
  - a. The egg turner can be tested by pressing the "+" and "-" buttons at the same time.
4. Is the egg turner programmable?
  - a. No, the egg turner settings cannot be adjusted.

### Egg Turner Tray

1. Which sizes of eggs fit in the automatic egg turner tray?
  - a. The egg turner tray can typically accommodate eggs from bantam chicken egg to large duck egg size. This includes guinea fowl eggs and other similarly sized game bird eggs.
  - b. Smaller eggs such as quail eggs or other small game bird eggs may be too small for use with the automatic egg turner. These eggs may need to be hand turned. When not using the egg turner tray, the incubator can hold about 90 quail eggs (may vary depending on quail species).
  - c. Larger eggs such as jumbo duck eggs, goose eggs, turkey eggs, and peacock eggs may be too large for use with the automatic egg turner. These eggs may need to be hand turned. When not using the egg turner tray, the incubator can hold about 10-12 goose, turkey, or peacock eggs.
  - d. Ratite bird eggs such as emu and ostrich eggs are too large to fit into the incubator.
  - e. While the egg turner tray can accommodate eggs up to 1.75 inches in diameter with a length up to 2.5 inches, there should be space between the eggs so that they can properly turn. Also, we recommend conducting an egg turner test to ensure that all eggs can smoothly turn.
2. Is the egg turner tray adjustable?
  - a. No, the egg turner tray is not adjustable.
3. Does the egg turner tray come in multiple sizes?
  - a. No, the egg turner tray only comes in one size. Manna Pro does not currently offer a smaller tray for smaller eggs such as quail or a larger tray for larger eggs such as turkey or goose eggs.

### Assembly

1. Does the unit come with one or two power cords? Which cord is for the control panel and which cord is for the egg turner?
  - a. The unit includes one power cord. First, please unfurl and plug in the auto turner cord from the bottom of the unit into the port on the lid labeled "Egg Turner." Second, please unfurl and plug in the cord from the wall adapter into the port on the lid labeled "Power Supply."

## Set Up

1. Can I incubate fewer than the maximum of 22 eggs?
  - a. Yes, the incubator can be run with fewer than 22 eggs. However, it is important that the eggs are evenly placed around the egg turner for a balanced loading to achieve smooth turning.
2. How do I reset the unit to restart the hatch days countdown?
  - a. Press and hold the "MENU" and "-" buttons simultaneously for around 5 seconds. The incubator will beep and the display will blink one time, indicating that the incubator has successfully been reset.
3. How do I program the temperature?
  - a. To change the temperature, press and hold the "MENU" button for 3 seconds, and the pre-set "99.5" °F will blink on the screen. Then use the "+" or "-" buttons to adjust the temperature. After completing the temperature adjustment, press the "MENU" button once to enter hatch days setting mode or press the "MENU" button twice to exit setting mode.
4. How do I program the hatch days?
  - a. Following the steps for setting the temperature, enter hatch days setting mode. The pre-set "d – 21" will blink on the screen. Then use "+" or "-" buttons to adjust the hatch days.
  - b. After completing the hatch days adjustment, press the "MENU" button once to exit setting mode.
5. Can I program the incubator for eggs that require more than 30 days to hatch?
  - a. Some poultry eggs require more than 30 days to hatch. For example, Muscovy duck eggs need 35 days to hatch. The maximum hatch days setting for the incubator is 30 days and the factory pre-set hatch days for this incubator is 21 days. In order to incubate Muscovy duck eggs, the days to hatch timer can be divided into two parts. After setting the eggs, the incubator can be run for 5 days, and then on day 6, the incubator can be programmed for 30 hatch days, adding up to a total of 35 days.
6. I had to unplug my incubator to move it after I already started my incubation. Do I need to reset the timer to the correct day or does it remember the current hatch day timer from before it was unplugged?
  - a. The incubator has a built-in memory chip to remember all of the settings data

## Humidity

1. How much water should I add to water pot "A"?
  - a. Add about 4 fluid ounces of water to water pot "A". When refilling water pot "A", add water slowly, taking care not to overfill the water tray.

2. It is 3 days until hatch, so I have removed the red cover from water pot “B” and opened the vent to at least halfway. The humidity has not yet increased to 60%+.
  - a. After adding water to water pot “B”, please wait 6 hours for the humidity to completely adjust.

#### Advice and Troubleshooting

1. Who do I contact for incubation advice or troubleshooting assistance?
  - a. Contact Manna Pro customer service at 1-800-690-9908 or [questions@mannapro.com](mailto:questions@mannapro.com)

#### Replacement Parts

1. How do I obtain replacement parts?
  - a. Contact Manna Pro customer service at 1-800-690-9908 or [questions@mannapro.com](mailto:questions@mannapro.com)

#### Warranty

1. Who do I contact regarding the limited 1-year warranty?
  - a. Contact Manna Pro customer service at 1-800-690-9908 or [questions@mannapro.com](mailto:questions@mannapro.com) and have a copy of your receipt available